

# **ANNUAL REPORT - 2021**

#### SUPPORTING OUR MOST VULNERABLE VETERANS

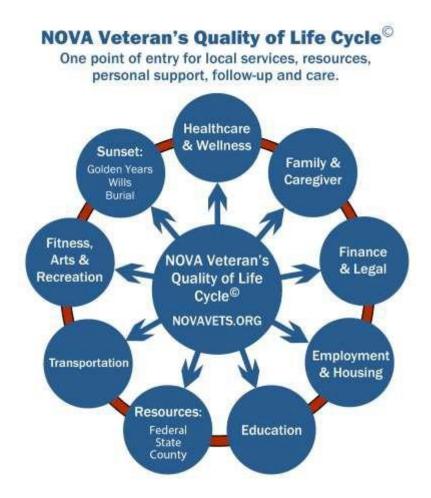
# WHO WE ARE

#### **Northern Virginia Veterans Association**

We are a non-profit coalition that provides direct, personal care and coordination of services for the most vulnerable, underserved, and marginalized veterans in the Northern Virginia region (at no cost).

We support their most urgent needs first and follow up to ensure positive direction toward wellness and improved overall quality of life.





We partner with many community service providers to achieve our mission. Our service providers must meet specific quality assurance standards.

### We Serve 10 Counties and Growing

2017 US Census reports 199,049 veterans living in our 10-counties



There are over 62,471 vulnerable Veterans within these counties:

4,688 (2.4%) live in poverty 31,431 (15.8%) are disabled 26,352 (13.2%) are age 75+

(Not including those under 75, family members, transitioning active duty who are at risk) Veterans in Virginia are aging and experience decreased capabilities and increased needs.

- 40% of Virginia's Veteran Population is over 65 (National Center for Veterans Analysis & Statistics, 2019)

 Nationally, almost 50% of veterans surveyed didn't know how to get the services/benefits they have earned (Virginia DVS, 2013)

- The highest rate of suicides are veterans 55 and older

#### Support Services: Challenges To Access Services & Resources

- **Costs:** Most are low income; no computer/wifi/phone
- **Process:** Lack of technological capabilities and knowledge
- Follow Through: Confusion, anxiety, frustration, overwhelmed
- **Physical: H**earing, seeing, mobility, injury, pain, low energy
- Mental: Confusion, depression, loneliness, hopelessness
- Language: Health literacy, VA literacy, financial literacy
- Diversity: Racial marginalization, gender identification, minorities, and other under-represented veterans
- **Social determinants of health:** Income, location, transportation, etc.

### Ongoing challenges prevent veterans from receiving support.

NOVA Veterans Association is catching these veterans before they fall into the gap, while taking an approach of inclusivity, equity, and an appreciation of diversity.

## Who We Serve



### **Combating Hunger Grant**

#### Bob Woodruff Foundation, made possible by Craig Newmark Philanthropies

Three local community partners (SERVE Stafford County, ACTS Prince William County and Fauquier Community Food Bank) helped us provide food baskets and grocery gift cards to over 200 veterans and their families.

Having basic resources such as food and shelter are the first steps in making sure our veteran clients are safe and secure.



### Dulles Area Transportation Authority & NOVA Veterans Grant

Funding for this project provided by the Federal Transit Administration through the Coronavirus Response and Relief Supplemental Appropriations Act and the American Rescue Plan Act.

Free transportation program for veterans who are disabled or over 65 years of age to get to medical appointments and COVID-19 vaccinations.

Over 150 rides were provided from September to December, and the program will continue in 2022.



### **Solutions Collaborative**

NOVA Veterans and George Mason University initiated a Solution's Collaborative due to the need to act, together, as a community in order to diminish the negative impact of three 3 critical veteran challenge areas during this on-going pandemic.

 Lack of reliable, consistent, affordable transportation
Access to Healthcare Services (in person and telehealth)
Information Technology (owning a device, operating a device, keeping it maintained, and affording internet services).



### Case Study: Combating Food Insecurity

Shown is Army Veteran Sharon receiving a grocery store gift card, to combat food insecurity in veterans.

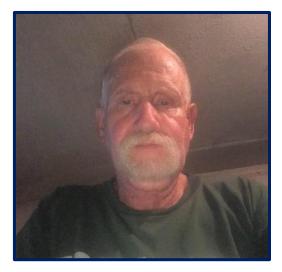
We supported her by coordinating meal deliveries and assisting her with other needs as well with over 45 hours of Support Services.





### **Case Study: Yard Cleanup**





Active-duty Army volunteers from Summit Church used their time off to volunteer to clean up the yard of a Vietnam Army Veteran.



Over 45 hours of Support Services provided for this veteran with financial, legal and home repair needs.

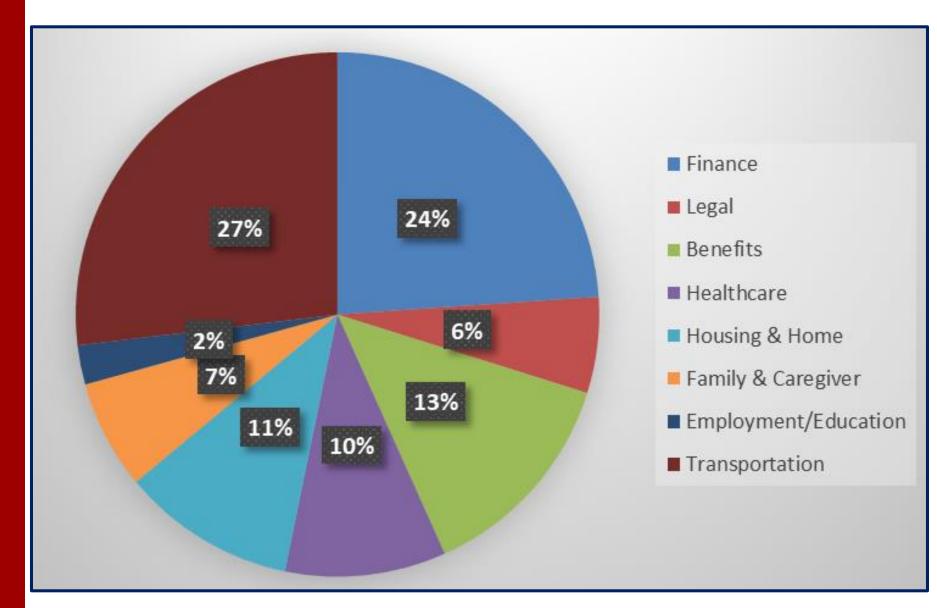
### **Our Support Process**

(HIPAA Compliant / Privacy Protected / IT Security/ Data Collected/Tracked/Analyzed)

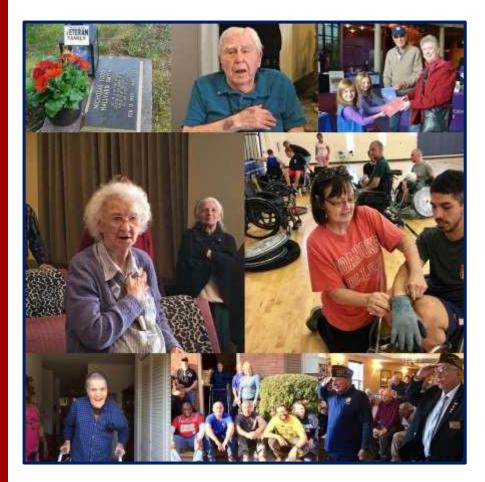
- 1. Perform Veteran comprehensive Intake
- 2. Assess for urgent and priority needs
- 3. Determine services based on Veteran's criteria
- 4. Coordinate Services for Veterans with multiple service partners
- 5. Track communications with Veterans and service partners
- 6. Continual and consistent follow up to ensure needs are met
- Survey veterans to determine if needs were met by NOVA Veterans and partners
- 8. Follow up 90 days later to ensure veteran and family are well

# In 2021, we supported 1,044 veteran cases dedicating over 2,700 hours.

### **2021 Veterans Support Services**



### Consider a Sponsorship to Fund Support Services



NOVA Veterans focuses on veterans who are most vulnerable due to poverty, age, mental/emotional challenges, and disability. The 2017 US Census reports 199,049 veterans living in our 10-county service area. 62,471 of these veterans are categorized to be within our vulnerable veteran population.

### THE NOVA VETERANS TEAM

#### 95% Volunteer

#### **Board of Directors:**

President: MAJ Angela H. McConnell USA/USAFR (RET) Ph.D. Chairman: MAJGEN David Bice, USMC (RET) Treasurer: Albert Leech, CPA Kerry Kirk, USMC (Veteran) MAJ Paula Eckard, USA (RET) RADM Matthew Carter, USN (RET)

#### Salaried Positions (Only Paid Staff):

**Chief Executive Officer:** MAJ Angela McConnell, Ph.D. **Services Director:** Melissa Dargis, MS (Veteran Spouse)

#### **Advisory Council:**

Veterans Affairs: Col Rich Anderson, USAF (RET) Hispanic Advisor: Diane Paguaga Community Outreach: CSM Victor Angry, USA (RET) Marketing Advisor: Amanda Baity (Veteran Spouse). Healthcare/Wellness: Regina Domiano

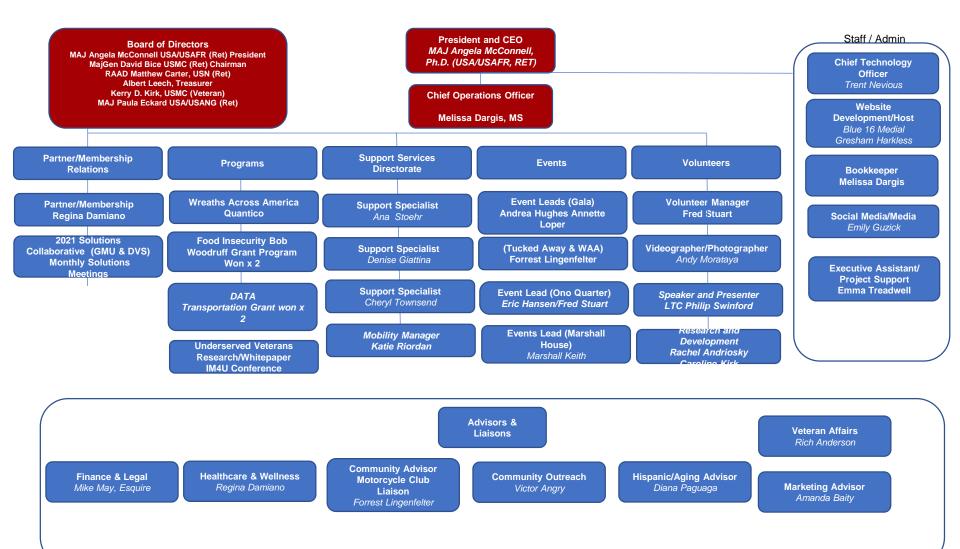
#### **Our Extraordinary Team of Professionals.**

Community/MC Liaison : MSGT Forrest Lingenfelter USA (RET) Volunteer Manager: Fred Stuart, USA (Veteran) Chief Technical Officer: Trent Nevious Chief Digital Officer: Andy Morataya USMC (Veteran) Trainer: Renee Adams , RN (Navy Spouse) Caregiver & Family Support: LT Col Scott Cox, USAF (RET) Events Support Lead: Andrea Hughes Events Support Lead: Marshall Keith, USA (Veteran) Legal Liaison: Mike May, Attorney Public Affairs/Media Specialist: Emily Guzick, GMU Intern/Volunteer



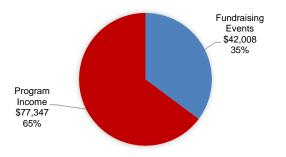
In loving Memory of our long-time volunteer, Photographer & Editor: **Dave Mather** (Passed 2021)

### **NOVA Veterans Organizational Chart**

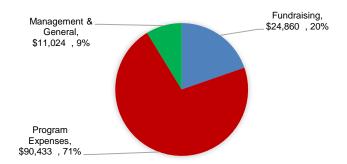


# 2021 Revenue & Expenses

#### 2021 REVENUE



#### **2021 EXPENSES**



#### 2021 Revenue Breakdown

\$65,904 Grants & Awards + \$11,443 Individual & Corporation Donations + \$42,208 Fundraising Event Revenue

#### Total 2021 Revenue <u>\$119,355</u>

#### 2021 Expenses Breakdown

Program Expenses: Direct program expenses & Support staff time = \$90,433

Fundraising: Event costs & staff fundraising time = \$24,860

Management & General: Administrative costs & staff administration time = \$11,024

Total 2021 Expenses <u>\$126,317</u>

# 2021 Events

- 01/30/2021: WAA Disposal of Wreaths @ Quantico NC
- 05/01/2021: Marshall House Veteran Awareness in Leesburg
- 06/25/2021: Nova Veterans/DATA Golf Tourney @ Westfields CC
- 09/04/2021: Bikes, Bands, Beer and BBQ @ Tucked Away Brewery
- 10/02/2021: CVMA VA Chapter 27-8 "Spirits of NOVA" Poker Run
- 10/16/2021: Veterans Awareness Event @ Ono Brewery
- 11/06/2021: Barks, Beer & BBQ @ Ono Brewery
- 11/11/2021: Dogfish Ale House Raffle
- 1/13/2021: Falls Church Distillery Event
- 12/04/2021: 50/50 Raffle @ Ono Brewery Fundraiser
- 12/04/2021: Nova Veterans Raffle Drawing @ Ono Brewery
- 12/18/2021: Wreaths Across America @ Quantico NC



#### THANK YOU FOR LEARNING ABOUT THE NORTHERN VIRGINIA VETERANS ASSOCIATION



- We Have Sound Business Model & Proven Support Protocol
- We Absolutely Have a Critical Veteran Mission
  - Join Us and Be a Part of the Solution!

Please contact us for additional information!

Email: Info@NOVAVETS.ORG

Call: 703-659-0788

And be sure to follow or like us on Facebook at: https://www.facebook.com/novavets